

Features

JR Shikoku Train System Passenger Guide

1. Type of Tickets

1.1 Fare

Basic fare tickets are required regardless of the type of trains you take. Basic fare varies according to the distance traveled. In addition to the basic fare ticket, the following supplemental charge tickets may be required.

	Ordinary Car		First Class Car (Green Car)
	Reserved Seat	Non-Reserved Seat	Reserved Seat
Limited Express (特急)	Limited Express Ticket (特急券)	Limited Express Non-Reserved Seat Ticket (自由席特急券)	Limited Express Ticket (特急券) and First Class Car Ticket (指定席グリーン券)
Rapid Service (Marine Liner) (快速マリンライナー)	Reserved Seat Ticket (指定席券)	(Basic Fare Ticket only) (乗車券のみ)	First Class Car Ticket (指定席グリーン券)
Sleeper Limited Express (Sunrise Seto) (寝台特急サンライズ瀬戸)	Depending on accommodation type, supplemental charge tickets are required in addition to Limited Express Ticket (特急券).		

2. Passenger Classification

Adult	Age 12 or older	
Child	Age 6 through 11	Children from age 6 to 11 may purchase basic fare tickets, Limited Express tickets, and most supplemental charge tickets at half price. Any amount less than 10 JPY is rounded off. First Class Car tickets and some supplemental charge tickets such as Berth Ticket are only available at full price.
Infant and Baby	Age less than 6	*NOTE

*NOTE: Infants and babies (age less than 1) may ride for free except the following case where they need "Child" tickets:
 1 When three or more infants are accompanied by one adult or a child (In this case, "Child" tickets are needed for the third and any additional infants.)
 2 When each infant or baby occupies one reserved seat or berth.
 3 When an infant travels alone.

3. Ticket Validity Period

- Tickets purchased for a trip of up to 100 km (operating kilometers) are valid only on the day of purchase.
- Tickets purchased for a trip from 101 km to 200 km are valid for 2 days, and tickets purchased for trips of 201 km or more are valid for 3 days plus one day for each additional 200 km.
 101-200 km trip: valid for 2 days
 201-400 km trip: valid for 3 days

4. Stopovers

- When you get off your train and exit a station somewhere en route between your departure station and your destination, it is called a "stopover". With some exceptions, it is generally allowed to take an unlimited number of stopovers so long as you do not backtrack.
- Stopovers are not allowed on the following tickets;
 - One-way basic fare tickets for trips with a final destination of under 100 km away from departure station.
 - Coupon tickets and certain discount tickets
 - Supplemental charge tickets: Limited Express tickets, First Class Car (Green Car) tickets and so on

2. Purchasing Tickets

1. Japan Rail Pass (<http://www.japanrailpass.net/eng/en001.html>)

A Japan Rail Pass cannot be purchased inside Japan.

You must purchase an Exchange Order at an authorized sales office or agent before you come to Japan and redeem it for Japan Rail Pass after arriving in Japan.

Where Exchange Orders are sold

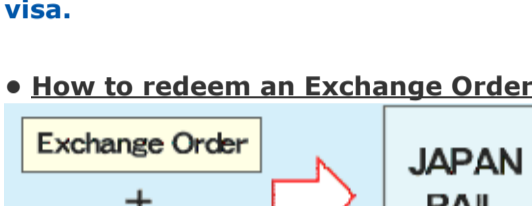
You can purchase Exchange Orders at the following JR authorized sales offices and agents:
 JTB Corporation, Nippon Travel Agency, Kintetsu International, Toptour Corporation, Japan Airlines*, All Nippon Airways**, JALPAK, and their associated agencies.

* You must book a JAL Group flight.
 ** You must book an ANA Group flight.

Eligible person to use a Japan Rail Pass

A foreign tourist visiting Japan from abroad for sightseeing with "Temporary Visitor" visa.

How to redeem an Exchange Order to receive a Japan Rail Pass



The Exchange Order you receive upon purchase of your Japan Rail Pass cannot be used to board a train. At one of the Japan Rail Pass exchange offices after arriving in Japan, fill in the designated application form, turn in an Exchange Order and present the "Temporary Visitor" visa stamp/sticker in your passport to receive a Japan Rail Pass.

If you transfer directly onto train operating on a non-JR train line while using the Japan Rail Pass, you will need to purchase a ticket for that train line's portion of your trip.

You can purchase tickets needed in addition to your Japan Rail Pass on the train or at one of the non-JR rail company stations.

Japan Rail Pass Exchange Offices are located in Shikoku as follows:

Station Name	Japan Rail Pass Exchange Office (Travel Agency)	Business Hours	
		Weekdays	Sat., Sun., Holidays
Takamatsu St. (Y00/T28)	Warp Takamatsu	10:00 - 18:00	10:00 - 17:00
Matsuyama St. (Y55/U00)	Warp Matsuyama	10:00 - 18:00	10:00 - 17:00
Tokushima St. (T00/M00)	Warp Tokushima	10:00 - 18:00	

- Characters in parentheses designate station number.
- Above travel agencies are located next to each station.
- Some travel agencies are closed during the New Year holidays. Available offices and business hours are subject to change or discontinuation without notice.

Train lines in Shikoku for which you will need to purchase an additional ticket are as follows:

Rail Company	Area
Tosa Kuroshio Railway	Kubokawa (K26/TK26) - Sukumo (TK47)
	Gomen (D40/GN40) - Nahari (GN21)
Asa Seaside Railway	Kaifu (M28/AK28) - Kannoura (AK30)

- Characters in parentheses designate station number.

2. Basic Fare Tickets and Supplemental Charge Tickets

<At a Ticket Vending Machine>

- Check the ticket price for your destination on the fare table, deposit your money, and the press the appropriate ticket price button on the machine.
- You can purchase Reserved Seat tickets and First Class Car (Green Car) tickets at reserved ticket vending machine. These machines have instructions available in English. Also, you can use a credit card when using these particular machines.
 - Reserved Seat ticket vending machines are located at Takamatsu, Sakaide, Matsuyama, and Kochi stations.



<At a Ticket Office>

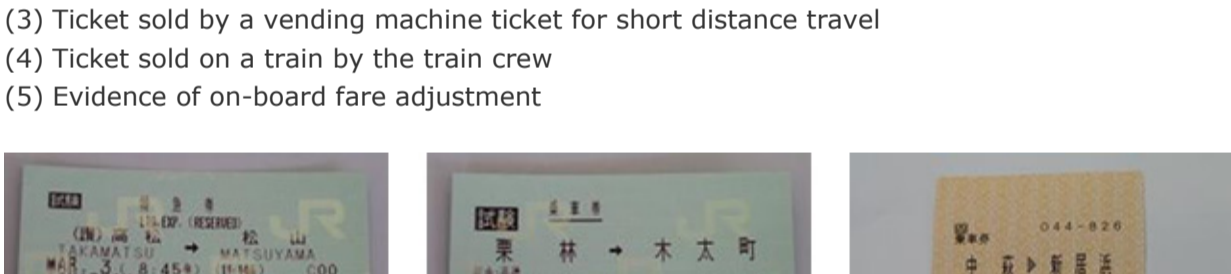
- Inform the office staff of which destination, which train, and what kind of seat you require.

<At an Unstaffed Train Station>

- Purchase a ticket for your destination if there is a ticket vending machine at the station.
- If you are unsure of what to do, you may board the train and purchase a ticket from the train crew.

3. Ticket Examples

- Japan Rail Pass
- Tickets sold at a ticket office
 Basic fare tickets, Limited Express tickets (Reserved Seat/Non-Reserved Seat/First Class Car)
- Ticket sold by a vending machine ticket for short distance travel
- Ticket sold on a train by the train crew
- Evidence of on-board fare adjustment

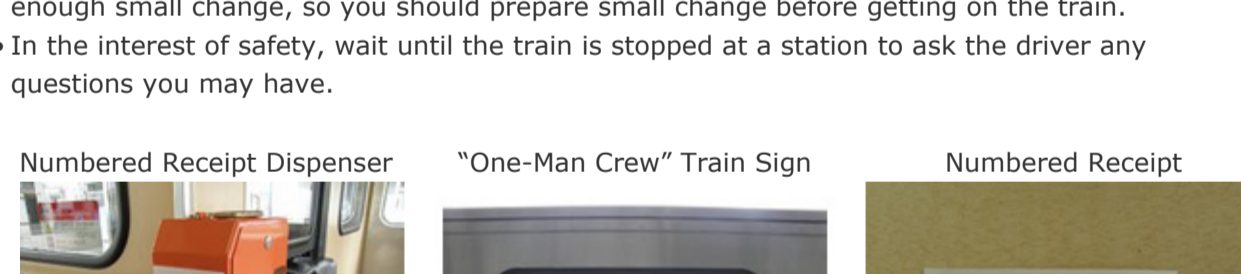


4. Using the Train

In Shikoku, unique trains are in service. Read the following to enjoy your trip.

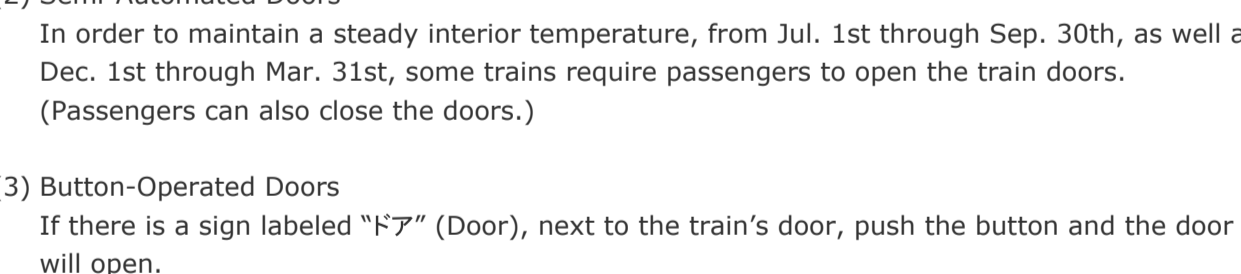
<Local Train without Conductors: One-Man Crew Trains>

- When getting on the train, board from the door at the rear of the train and getting off from the door at the front of the train.
- If you do not have a ticket because of boarding at an unstaffed station, please take a numbered receipt from the dispenser near the train entrance. When getting off the train, hand the numbered receipt and pay the adjusted fare to the train's driver. The driver may not have enough small change, so you should prepare small change before getting on the train.
- In the interest of safety, wait until the train is stopped at a station to ask the driver any questions you may have.



<Getting On and Off (Doors)>

- Automatic Doors**
 Please board or get off the train when the doors open automatically.
- Semi-Automated Doors**
 In order to maintain a steady interior temperature, from Jul. 1st through Sep. 30th, as well as Dec. 1st through Mar. 31st, some trains require passengers to open the train doors. (Passengers can also close the doors.)
- Button-Operated Doors**
 If there is a sign labeled "ドア" (Door), next to the train's door, push the button and the door will open.
 Close the door from inside the train by using a similar button. Be careful not to close the door as other passengers are going through.
 - Interior Button
 You can open/close the door from inside the train by pushing the button labeled "開" (Open)/"閉" (Close).
 - Exterior Button
 If you push the button labeled "ドア" (Door) while the light is on, the door will open.
- Manual Doors**
 If there is no button for opening/closing the door, open it by hand when it is slightly ajar.

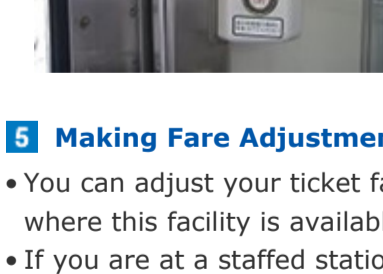


5. Making Fare Adjustment and Changing Tickets

- You can adjust your ticket fare at a staffed station. Use the fare adjustment counter at stations where this facility is available.
- If you are at a staffed station that does not have a fare adjustment counter, pay a fare adjustment to the staff at the ticket gate.
- You can also adjust your ticket fare on the train. Pay a adjustment to the conductor (or the driver if you take One-Man Crew train).

<Missing a Train>

- Reserved-Seat tickets and First Class Car (Green Car) tickets are not valid after departure of the train specified, and no refunds can be made.
- If you have a Reserved Seat ticket or First Class Car ticket and missed a train for which you have a reservation, you can travel on a non-reserved seat on a later train on the same day. If you want to sit on a reserved seat on a later train, you must pay the full charge for the seat separately.
- For details, refer to "[Ticket Changes and Refunds](#)" on the JR Shikoku website.



6. Other Information

ワンマン (One-Man Crew)	回送 (Out of Service)	**行き (For **)
**方面 (In the direction of **)	乗り換え/のりかえ (Transfer)	

<Train Names>

<ul style="list-style-type: none"> Limited express 		
しおかぜ (Shiokaze)	いしづち (Ishizuchi)	宇和海 (Uwakai)
南風 (Nan-pu)	しまんと (Shimanto)	あしずり (Ashizuri)
うずしお (Uzushio)	剣山 (Tsurugisan)	むろと (Muroto)
サンライズ瀬戸 (Sunrise-Seto) (Sleeper train)	etc.	

<ul style="list-style-type: none"> Rapid service 		
マリンライナー (Marine-Liner)	サンポート (Sunport)	南風リレー号 (Nan-pu Relay)