

## Terms of Use

### 1. Eligibility

- (1) The ALL SHIKOKU Rail Pass (“the Pass”) is for the use of passengers who have passports issued by governments other than Japan and have Temporary Visitor status under the Immigration Control and Refugee Recognition Act.
- (2) The Pass is valid only when used by the person whose name is printed on the special pass case. (It cannot be transferred.)

### 2. Validity

- (1) The Pass is valid for travel on the following lines during the validity period:
  - ① Non-reserved seats in regular cars on limited express, rapid, and local trains on all JR Shikoku lines and all Tosa Kuroshio Railway lines
  - ② Specific Asa Kaigan Railway lines (including DMV), all Takamatsu-Kotohira Electric Railroad lines, all Iyo Railway lines, and all Tosaden Kotsu lines
  - ③ Shodoshima Ferry passage between Takamatsu and Tonosho
  - ④ Shodoshima Olive Bus line
- (2) The Pass is not valid on the following lines and trains:
  - ① Sunrise Seto or Botchan Train service
  - ② Shodoshima Ferry high-speed service or passage other than between Takamatsu and Tonosho
  - ③ Any bus line other than Shodoshima Olive Bus
  - ④ The Pass can be used on the JR Seto-Ōhashi Line from Kojima Station southward. Areas north of Kojima Station (towards Okayama Station) are not included in the Pass. When traveling to or from an area in which the Pass is not valid, you will need to purchase tickets for the segments not covered by the Pass.
  - ⑤ The Pass is not valid for the DMV section of Asa Kaigan Railway for Muroto.

### 3. Conversion of an Exchange Order into a Pass (When Purchased Overseas)

- (1) You cannot board trains, busses, or ferries using the exchange order. Exchange it in advance for a pass at one of the exchange locations below.

\*Depending on how busy the counter is, it may take a while to exchange your order, so allow for some time at the exchange location.

- (2) At the exchange location, fill out the provided application form and pass case and present your passport with your short-term visa stamp.

<Exchange locations>

- Takamatsu, Matsuyama, Tokushima, and Kōchi Stations
- Warp Takamatsu branch, Warp Matsuyama branch, Warp Tokushima branch, Warp Kōchi branch, Warp Plaza at Sakaide Station (orders cannot be exchanged for Passes at Sakaide Station)

- Warp Umeda branch (10-minute walk from JR Osaka Station)
  - Nippon Travel Agency TiS Okayama branch
  - Kotohira Station Information Counter (in JR Kotohira Station)
- (3) The exchange order must be exchanged for a Pass within three months of the date of purchase.

#### 4. Use of the Pass

- (1) When you first use the Pass, enter a ticket gate where there is an attendant available and receive a stamp in the designated column.
- (2) While using the Pass, always carry your passport with you and present it to attendants when asked. The Pass cannot be used without a passport.
- (3) The Pass can only be used with the special ticket affixed to the pass case. The ticket or case alone is not valid for travel, and the Pass is not valid if illegible due to soiling.

#### 5. Use of Reserved Seating

- (1) This Pass alone does not allow the use of reserved seats. However, to reserve seats in regular cars on limited express and local trains on JR Shikoku lines and Tosa Kuroshio Railway lines, you can purchase a booklet of four reserved seating tickets at the exchange location where you received the Pass (except Kotohira Station Information Counter and Nippon Travel Agency's TiS Okayama branch) and use one for each seat you wish to reserve. Reservations can be made at Ticket Reservation Offices at JR Shikoku stations, travel centers (Warp branches, Warp Plaza) or the Nakamura, Sukumo, or Aki stations on the Tosa Kuroshio Railway. The booklet of four reserved seating tickets can be shared with multiple travelers.
- (2) Otherwise, please purchase regular car reserved seating if you wish to make use of reserved seating in regular cars on local trains. For reserved seating in Green cars on local trains, please purchase Green car reserved seating for local trains. For normal reservations on limited express trains, please purchase limited express reserved tickets; for reservations in Green cars, please purchase limited express and Green car tickets.
- (3) None of the above applies to travel on the Sunrise Seto. You will need to pay all fares and other charges separately if traveling on this train.

#### 6. Changes

- (1) Neither the Pass type nor the information on the exchange order can be changed.
- (2) The start date and ticket type (number of days of validity) cannot be changed. Purchase a new Pass after getting a refund.

#### 7. Refunds

- (1) Refunds for ticket exchange orders may be requested within one year of the date of

issue only at the location where the order was issued.

You will be charged a refund fee as stipulated by the company that issued the order.

(2) Refunds for Passes may be requested up to the day before the start date at the exchange location or the location where the Pass was purchased. A fee of 10% of the selling price in Japanese yen will be deducted from the amount refunded.

(Note) The Kotohira Station Information Counter is only able to issue refunds for tickets that were purchased there. Refund locations for credit card purchases in Japan are limited.

#### 8. Loss or Theft

Exchange orders and Passes will not be reissued, even in the event of loss or theft.

#### 9. Delays and Cancellations

(1) The period of validity will not be extended, even in the event of train delays or train cancellations.

(2) No refund will be issued once you start using the Pass, even in the event of train delays or cancellations.

(3) No reimbursement will be provided for any additional expenses, including transportation expenses and accommodation fees due to such changes.

#### 10. Terms of Use

(1) The Terms of Use of ticket exchange orders include all conditions stipulated by the sales outlet in addition to those of this usage guide.

(2) Use of the Pass is subject to regulations concerning general conditions of passenger carriage as specified by each transport company as well as the laws of Japan.

(3) In the case of a violation of these Terms of Use or the conditions of passenger carriage specified by each carrier when using the Pass, the Pass will be seized and declared invalid, and you will be charged for all fares and fees incurred during your use of the Pass, along with a fine equal to 200% of that amount.

(4) If there is a discrepancy regarding the Terms of Use, the Japanese version is deemed authoritative.

#### < How to Purchase >

##### (1) Overseas

① Purchase a ticket exchange order at one of the following partner offices:

- Japan Air Lines, JTB, Nippon Travel Agency, KNT-CT Holdings, TOBU TOP TOURS, and JALPAK branches
- Shanghai Spring International Travel Services, Ltd.

② After arriving in Japan, exchange it for a Pass at Takamatsu, Matsuyama,

Tokushima, or Kōchi Station, or at one of those stations' Warp branches, Sakaide Station Warp Plaza, the Warp Umeda branch, or the Kotohira Station Information Counter or TiS Okayama branch.

- The selling price is calculated based on the bank selling rate (BSR) at the time of issue. It will fluctuate according to the exchange rate.
- The price in the local currency, the actual exchange rate, and the date of issue are printed on the face of the exchange order.
- The ticket exchange order is valid for three months from the date of purchase.
- Child prices for the Pass apply to children ages 6 to 11 on the date that the exchange order was issued.

## (2) How to purchase a Pass at JR-WEST ONLINE TRAIN RESERVATION

- ① JR West's Internet reservation service for foreigners visiting Japan
  - Purchase a Pass at JR-WEST ONLINE TRAIN RESERVATION (hereafter referred to as "WEST-TR").
- ② After arriving in Japan, exchange your confirmation with the pass at a station in Takamatsu, Matsuyama, Tokushima, or Kōchi or at a Warp ticket counter.
  - If your payment has been made with a credit card, show the credit card used for payment to the attendant.
  - For unsettled reservations, inform the attendant of your reservation number and phone number and settle the charge in cash or by credit card.

## (3) Japan

- Purchase a Pass at Takamatsu, Matsuyama, Tokushima, or Kōchi Station, or at one of those stations' Warp branches, the Sakaide Station Warp Plaza, Warp Umeda branch, or the Kotohira Station Information Counter.
- Child prices for the Pass apply to children ages 6 to 11 on the date that the Pass was sold.

This information is as of April 2021 and subject to change without notice.

Changes are not subject to refunds or other compensation.

\*Not all stations, trains, piers, ferries, or busses are barrier-free, so there are cases where wheelchair access is not available.