

Guide to Terms of Use

1 Eligible Travelers

The Reserved Seat Commutation Tickets for the ALL SHIKOKU Rail Pass (hereafter referred to as the “Commutation Tickets”) are limited for use only by those who have passports issued by governments, etc., other than that of Japan with a “short-term stay” visa status based on the Immigration Control and Refugee Recognition Act of Japan, who are using the ALL SHIKOKU Rail Pass (hereafter referred to as the “Pass”) at the same time.

2 Sales of Commutation Tickets

- (1) The Commutation Tickets are sold as one set only of four tickets.
(Note) Multiple sets can also be sold for one Pass.
- (2) The Commutation Tickets are sold at the JR Shikoku Tour Takamatsu branch, JR Shikoku Tour Matsuyama branch, JR Shikoku Tour Tokushima branch, JR Shikoku Tour Kochi branch, JR Shikoku Tour Umeda branch, and at Takamatsu, Matsuyama, Tokushima, and Kochi stations.
- (3) The Commutation Tickets will be issued at the same time as the sale or exchange of the Pass, or after the Pass is shown. In addition, passports may be asked to be seen at the point of sales.
- (4) Not sold outside of Japan.

3 Terms of Use

- (1) The period of validity for the Commutation Tickets are the same as the period of validity for the Pass purchased (or exchanged) when purchased at the same time, or for the validity of the Pass shown.
- (2) When using the Commutation Tickets with the Pass, reserved seats in ordinary cars of limited express trains, rapid service trains, and local trains can be used on Shikoku Railway Company lines, Tosa Kurushio Tetsudo Railway lines, or when traversing lines of both companies and one use will be counted for one ticket.
(Note 1) “One use” is generally defined as use of one seat or one train ride. However, concerning cases where limited express fares are calculated as one train ride even if trains are transferred two or more times, or if seats are changed on the same train, it will be counted as “one use” even if multiple trains or seats are used.
(Note 2) The Sunrise Seto cannot be used. In addition, Green Cars cannot be used.
(Note 3) Cannot be used if the Pass as well as a passport is not possessed.
- (3) Individual tickets can be used even without the cover slip.
- (4) By presenting these commutation tickets, you may reserve seats from 10AM one month before the day the train to be boarded departs its starting station, at JR-SHIKOKU ticket offices (Midori-no-Madoguchi) , JR Shikoku Tour branches, as well as Nakamura, Sukumo, and Aki stations of the Tosa Kuroshio Tetsudo Railway.
(Note) As a general rule, seats cannot be reserved once inside the train.
- (5) When reserving seats, after the issuance of a “Seat Reservation Ticket (shitei seki-ken)” with the train and seat to be used written on it, “指定券発行” will be written on the original ticket (the Commutation Tickets). The “Seat Reservation Ticket” is only valid when used together with the original ticket.

- (6) The seat reservation for the train/route reserved will not be valid for further use if stopovers are made at stations along the route.
- (7) When using, be sure to board at the specified station written on the "Seat Reservation Ticket." If you do not board at the designated station, the seats may not be able to be used, as seat reservation tickets may be sold to other passengers.
- (8) If you miss your reserved train, the ticket becomes invalid and you will be unable to use it again (no refunds).
- (9) This ticket cannot be used for an infant using a reserved seat alone. Please pay the fare/fees for the service area to be traversed.

4 Changes to Reservations

- (1) Any number of changes to the contents of the reservation can be made as long as they are made before the departure time of the reserved train. Furthermore, cancellations of reservations can also be made.
- (2) Other changes such as changing the starting day of the period of validity cannot be made.

5 Refunds

- (1) Refunds can be made at a sales location before the start of the period of validity or during the period of validity (having canceled reserved seat bookings if reservations were made, before the time of departure) if all tickets are unused and with the cover slip, after paying a 220 yen handling fee.
- (2) No refunds can be made if any of the tickets have been used.
(Note) There is a limitation on places where refunds can be made if a credit card was used for the purchase.
- (3) No refunds will be made, even if there are unused tickets remaining at the end of the use of the Pass.
Refunds cannot be made if there are no reserved seats on the trains you plan to use, or if seats are fully booked.

6 Loss/Theft

Tickets cannot be reissued in the event of loss (including theft).

7 Suspensions of Service/Delays

- (1) Refunds for suspensions of trains, etc., or delays., etc., will be made for an amount up to the price of each single ticket at sales locations or the station of arrival (limited to Shikoku Railway Company or Tosa Kuroshio Tetsudo Railway stations).
- (2) Refunds cannot be made for the Pass used at the same time, unless the terms for refunds of the Pass are met. Compensation cannot be made for additional expenses accrued due to route changes such as fees for accommodation or transportation.

8 Terms of Use

- (1) The Terms of Use for the Commutation Tickets are in accordance with rules and regulations such as the general conditions of carriage stipulated by each transportation agency as well as Japanese law.
- (2) If usage of the Commutation Tickets is found to be in violation with the Terms of Use or the

general conditions of carriage stipulated by each transportation agency, the Commutation Tickets will be rendered invalid and collected, and all fares and charges for the area traversed, as well as an amount of twice the fares and charges will need to be paid.

- (3) If there is any dispute pertaining to the Terms of Use, the Japanese original takes precedence in content over the translation.

The contents written in this document is valid as of the present, September 2024, and may be subject to change at any time without announcement. Compensation such as refunds etc., will not be made for any changes.